360 SMS APP

Release Notes (Summary)

Version: 1.271

360 DEGREE CLOUD TECHNOLOGIES PVT. LTD.

Content

Release Notes 1.271

Package to support Salesforce's Enhanced Domain Update

Salesforce is enforcing a major and mandatory change related to the [Enhanced Domains](#), in the Mid-October 2023. Since all Salesforce sites would be affected, we have proactively rolled out this package release for 360 SMS to ensure that the services are not affected.

What does this mean for you?

The 360 SMS App will stop working for you if you are on any previous SMS package (versions before 1.271).

How can you ensure there is no impact?

To ensure uninterrupted product functionality, it is imperative that you upgrade the product package to 1.271 at the earliest. Please contact the 360 SMS Support team for assistance.

New Feature:

Number Masking

We have introduced a feature called "Number Masking," and by Enabling Number Masking in the SMS general settings, we will now conceal the recipient's number in the Incoming Alert Slidebar, Multi Conversation View, SMS Composing, and Detail Page. (as shown in figure)

To enable the Number Masking follow the below steps:

Go to SMS setup >> Click on General Setting Tab >> Search for Number Masking feature >> Choose "Enable" >> Click "Save".
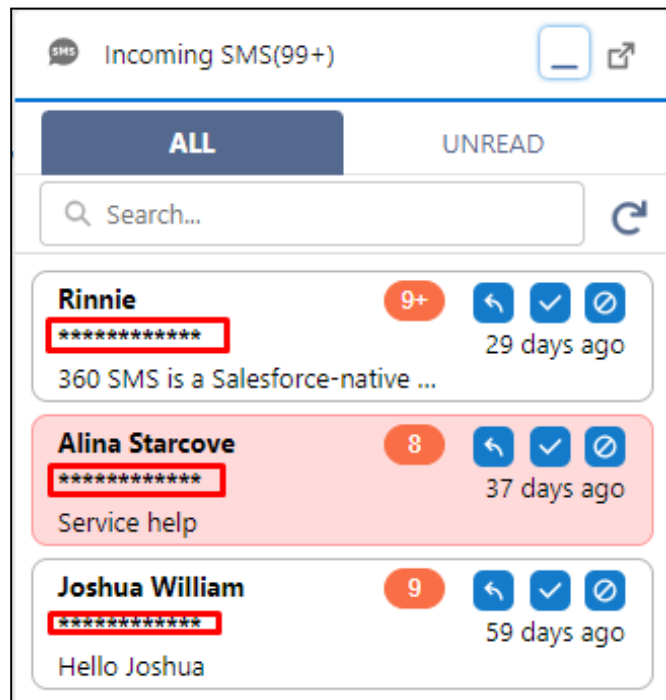

Fig: 2 Number Masking in Incoming Alert Slidebar

PushTopic Optimization

A new feature has been introduced to optimize PushTopic for creating, updating, or performing both operations. Anyone can access these options in the general settings.

Enhancements:

Task Creation in Async Mode

Introduction of a new enhancement feature, the ability to create tasks in asynchronous mode. With this update, users can now select the "Create task in Async Mode" checkbox in the SMS General Settings (as shown in Figure), enabling the generation of tasks in an asynchronous manner. This enhancement significantly improves workflow efficiency, streamlining the task creation process.

Fig: 1 Create task in Async Mode checkbox in General Settings

Improved Functionality of "List View ALL" with SpeedBoosting Support

In this latest update, we have enhanced the functionality of "List View ALL" by introducing a dependency on the sender number's support for SpeedBoosting. With this improvement, if the sender number does have SpeedBoosting capabilities, the checkbox for "List View ALL" will be enabled, allowing users to take advantage of this feature. Conversely, if the sender number does not support SpeedBoosting, the checkbox will be automatically disabled to prevent any potential issues. This enhancement ensures that the checkbox availability aligns with the capabilities of the sender number, providing a seamless experience for users.

Speed Boosting and Link Shortening

Provider has incorporated Speed Boosting into its latest update, thereby improving its overall performance and efficiency. Furthermore, the upcoming release will introduce link shortening functionality, which will further enhance optimization.

Duplicate Entries

Previously, duplicate entries were prevented for messages with the same "To" number, even when sent concurrently from ListView, Campaigns, and SMS From Reports. This was achieved by adding a custom setting named "duplicateToNum" to SMS incoming alerts, enabling the unrestricted sending of messages to duplicate "To" numbers.

Preview Functionality

Now Preview functionality is available for File Records within Conversation View, Incoming Alerts, and Multi Conversation View.

Setting Query Day Limit

Users can set a query day limit through a custom setting to improve the history updater batch and overcome delays caused by a large amount of data.

Efficiently handle large media files, allowing for the sharing of such files/attachments.

Send SMS with a customized schedule

Previously, the enterprise scheduling option automatically caused the flex queue to parallel execution. Now, users can choose when to send SMS with a customized schedule. Once they enable this feature, the system sets the schedule for 15

minutes after activation. Users can pick their time, but it must be at least 15 minutes later than the current time.

Minor Bug Fixes

Bug fixes and performance improvements.